

Return Policy

30 DAY MONEY BACK GUARANTEE

Oral BioTech offers a 30 day money back guarantee on all CariFree products, except CariScreen Testing Swabs, from the delivery date or training date under the following terms and conditions. After 30 days of use, all sales are final.

CariScreen Testing Swabs are perishable and **NOT** eligible for return.

TERMS AND CONDITIONS UNDER 30 DAY MONEY BACK GUARANTEE

- 1) **Product Return Requirement:** Please contact Oral BioTech at 866.928.4445 to receive a Return Goods Authorization Number, which must be displayed on the outside of the package.
- 2) **Shipping:** The dental office is responsible for all shipping costs. CariFree products must be returned to the following address:

Oral BioTech
812 Water Avenue NE
Albany, OR 97321
- 3) **Damaged Goods:** If the CariFree Susceptibility Testing Meter is damaged upon receipt by Oral BioTech, the original purchase price of the Testing Meter will be deducted from the refund.
- 4) **Inspection and Authorization:** Within 15 days of receipt, Oral BioTech will inspect the returned products and make a determination of compliance with this Return Policy.
- 5) **Payment:** For those products that are in compliance, a refund will be issued in the same form as the original payment.

RETURNS

Please contact Oral BioTech at 866.928.4445 to receive your Return Goods Authorization Number, which must be displayed on the outside of the return package.